

Dear Parent/Guardian:

We received some good news from the Department of Elementary and Secondary Education (DESE) regarding student reimbursements connected to the global pandemic. Students who were quarantined with Covid-19 and unable to receive lunch are eligible for reimbursement through the **Pandemic Electronic Benefit Transfer (P-EBT)** benefits, both for the 2021-22 School Year (SY). Please carefully review this information, as eligibility criteria have changed.

**All eligibility requirements for the 2021-2022 P-EBT benefits, are as follows:**

- Student attended a Saint Louis Public School during the 2021-2022 school year
- Student was enrolled in grades **K-12** during the 2021-22 school year (SY)
- Verified COVID-related absence for consecutive number of days on-file at school
- Pre-K students are **NOT** eligible

**How to Access Funds for SY 2021-2022:**

The appropriate benefit will be loaded onto an existing P-EBT card once the card is activated. If your card is inactive for 365 days or more, you will automatically receive a new card. If your student does NOT have an existing card, one will be mailed to the address on-file. If your student's card is displaced or destroyed, please contact the Department of Social Services (DSS) at 855-FSD-INFO or 855-373-4636.

**How to calculate benefits:**

P-EBT benefit amounts are determined by the number of consecutive school days in which the student did not receive a meal at school due to a COVID-related absence or virtual learning day.

If your student's absence/virtual learning of five or more days was NOT reported to the school as COVID-related, your school district may review absences parents must provide proof of COVID-related illness to the district.

<b>Tier / Days Absent</b>	<b>Benefit Amount</b>
Tier 1: 1-5 days	\$21.30
Tier 2: 6-15 days	\$71
Tier 3: 16+ or more days	\$120.70
Summer 2022	\$391

**When will the card(s) be distributed?**

While we cannot provide an exact timeline, DSS will determine the distribution date of the card(s) depending on when the card is processed.

**Summer 2022 P-EBT:**

All students enrolled during the 2021-2022 school year will receive a summer benefit of \$391.

**All eligibility requirements for the 2021-2022 P-EBT benefits, are as follows:**

- Student attended a Saint Louis Public School during the 2021-2022 school year
- Student must have been enrolled in grades **K-12** during the school year 2021-22
- Pre-K students are **NOT** eligible for the summer P-EBT
- If your student is eligible, the benefit will automatically be loaded onto a P-EBT card in the child's name. You may then activate the card to access the funds.

# Frequently Asked Questions

## Pandemic Electronic Benefit Transfer (P-EBT) Benefits

### **What do I do if I lost my student's P-EBT card?**

You can use the online chat feature at [mydss.mo.gov](https://mydss.mo.gov) or call 855-373-4636.

### **What do I do if my address has changed?**

If you think your student is eligible for this benefit and your address has changed, contact the school district that your child attended during the school year 2021-2022 to review your case and notify the school and school district about the address change.

### **If I destroyed or displaced my P-EBT card, who do I contact?**

DO NOT CONTACT YOUR SCHOOL DISTRICT FOR QUESTIONS ABOUT YOUR P-EBT CARD. You can use the online chat feature at [mydss.mo.gov](https://mydss.mo.gov) or call 855-373-4636.

### **Who do I call about my student's COVID-related absences?**

Contact the school district that your child attended during the school year 2021-2022.

### **What if I did not report my student's COVID-related absence(s)?**

Contact the school district that your child attended during the school year 2021-22 to review the absences recorded.

### **When will my student receive the benefit?**

While we cannot provide an exact timeline, DSS will determine the distribution date of the card(s) depending on when the card is processed.

If you have questions about your specific benefit, you can reach the St. Louis Public Food and Nutrition Services Department, Althea Albert-Santiago, [314-935-5302](tel:314-935-5302) or Tenecia Williams, [314-345-2308](tel:314-345-2308). A phone bank will be set up, January 17 – 20, to assist as well – please dial 314-345-5656.

**NOTE:** P-EBT cards are used the same way as EBT cards. For more information on the card, visit [mydss.mo.gov/food-assistance/ebt](https://mydss.mo.gov/food-assistance/ebt).

If you have questions on how to apply, or need additional assistance with food, childcare, transportation, and/or other services, visit the Missouri Services Navigator at [mo.servicesnavigator.org](https://mo.servicesnavigator.org)